

FEBRUARY 2021 ALBANY PATIENT NEWSLETTER

Alban

surgery



SURGERY UPDATE



COVID VACCINE

The Albany Team have been working extremely hard to make calls and appointments to get all the eligible patients in for their vaccination. We have now contacted all patients in cohort 4 (all over 70's and clinically extremely vulnerable patients) and have now started with cohort 5 (over 65's). Please be aware that we have started using a slightly different system where we are sending text messages out with a link for patients to book their vaccination appointment themselves. If you do not have a mobile number registered with us please do not worry we will call you in due course.



[https://](https://www.albansurgery.co.uk/pages/Coronavirus-Updates)

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EXTENDED ACCESS

Unfortunately, due to the staffing demand required at the vaccination center it has been decided to put the Weekend Extended Access clinics on hold

until April 2021. We will continue to keep to updated with any relevant information about these clinics and when they may be able to resume.

COVID UPDATE AT ALBANY

Please ensure if you have a face to face appointment at the surgery you must NOT arrive any earlier that 10minuets prior. As we have to ensure our waiting rooms are not overcrowded for your own safety. Please also ensure you are following the rules when entering the surgery;

- To come alone where possible
- Wear a face covering
- Use the provided hand sanitizer at the patient entrance
- Follow any one way systems
- Keep your distance



OPENING HOURS

MON: 08:30-13:00, 14:00-18:00

TUE: 08:30-12:00, 14:00-18:00

WED:08:30-13:00, 14:00-18:00

THUR:08:30-13:00, 14:00-18:00

FRI:08:30-13:00, 14:00-18:00

SAT: CLOSED

SUN: CLOSED

Thank you for you patients and understanding through this difficult time



FEEDBACK

The Friends and Family Test is important so that we can get your feedback and improve our services Please fill out the short survey on our website to tell us what you think :) <https://www.albansurgery.co.uk/pages/Friends-and-Family-Test>

CHARITY UPDATE

On Wednesday the 3rd of February the staff at Albany took part and donated to our local HITS (Homeless in Teignbridge support) charity! W managed to collate two large boxes of food donations as well as cash! We are very proud and will look forward to our next fundraiser.



PPG Update:

Please visit our website on our news posts where we will share a PPG update from our PPG chair.



facebook.

We now have
Facebook!!

Find us @AlbanySurgery for surgery updates!

01626 334411

Grace House, Scott Close,
Newton Abbot, TQ121GJ



Not all superheroes wear capes....



#thankyoukeyworkers

PHARMACY

Pharmacists are highly trained health professionals and can give you confidential health advice for a range of common illnesses and complaints.

Don't wait for a GP appointment for coughs, colds, aches and pains. Just give your local pharmacy a call or drop in – there's no need to make an appointment.

SELF CARE

If you have a cough, cold, headache or other minor ailment try treating yourself at home initially, with advice and guidance from your local pharmacist.

MINOR INJURIES UNIT

If your injury is not serious but does require attention, it's usually better for you to visit a local MIU. MIUs provide treatment for less serious injuries, such as broken bones, sprains, cuts, grazes, burns and scalds. You do not need an appointment to be seen.

NHS 111/999

111 is the free NHS non-emergency number. You should only use the NHS 111 service if you urgently need medical help or advice but it's not a life-threatening situation.

If you are in a life threatening situation dial 999 immediately.

Visit our website for more information—www.albanysurgery.co.uk

THANK YOU TO ALL OUR PATIENTS FOR BEING UNDERSTANDING AND PATIENT AT THIS DIFFICULT TIME

WASH HANDS, COVER FACE, MAKE SPACE

